# Brainstorms

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# 

#### **BEST IDEA**

\*On the blank side of the card, write the one best idea you heard, or create a new one on TOPIC. (1 min)

Partner up with another person

Compare the two cards you are holding

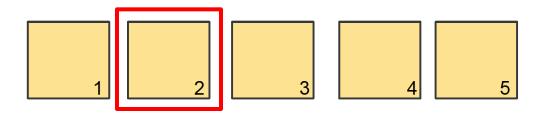
\*You have a TOTAL of 7 points to award to the ideas \*7 & 0 \*6 & 1 \*5 & 2 \*4 & 3



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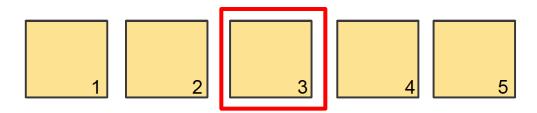
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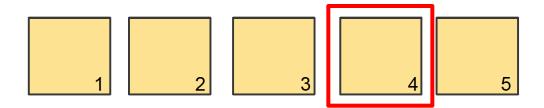
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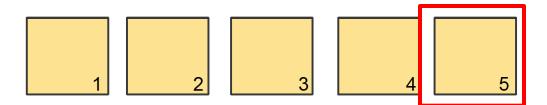
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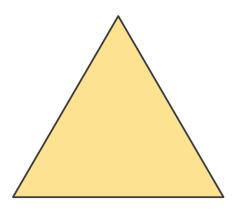


#### TALLY THE TOTAL

Now add up the 5 numbers.

Maximum would be 35, minimum would be zero

\*Enter total in the triangle



#### HUMAN HISTOGRAM

\*Line up in order descending from 35

**\***Share the top 5-10 ideas (time permitting)

#### Resources

Thiagi.com

Books by Thiagi (aka Sivasailam Thiagarajan, Ph. D.)

<u>Link</u>

#### **Materials**

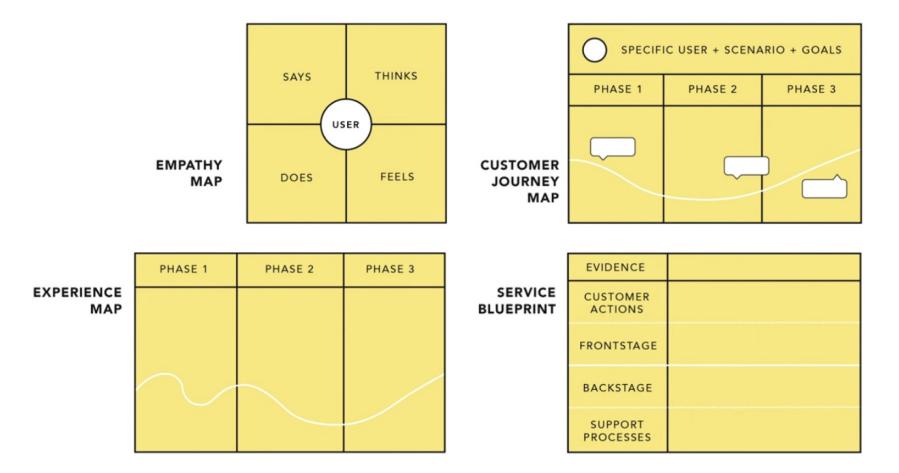
- •Blank cards (or print them with template)
- •Pen/pencil per person
- •Bell/chime to signal rounds
- •Envelopes Manilla large
- •<11-35 printed on regular paper (tape these to envelopes

# Journey Map

Visualization of a narrative showing a user's experience with a specific task or goal as it pertains to your company.

Creates a shared language / mental model within your team.

An artifact to spread throughout the org, sharing insights and opportunities to drive positive change for the user.



NNGGroup.com

# Flight experience

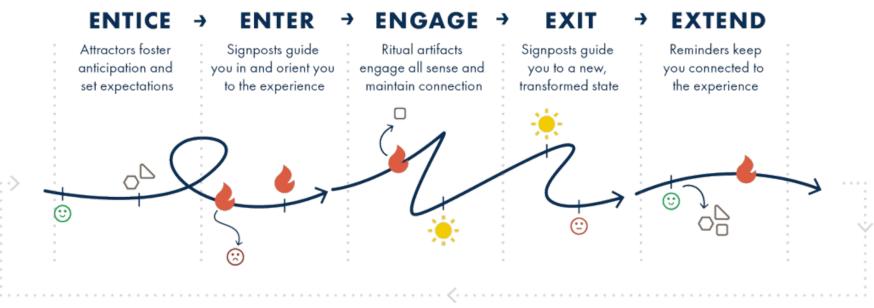
8 minutes to interview someone in your group about their travel experience to the conference

Map out their experience using the 5 E's framework

Actions Mindsets Emotions

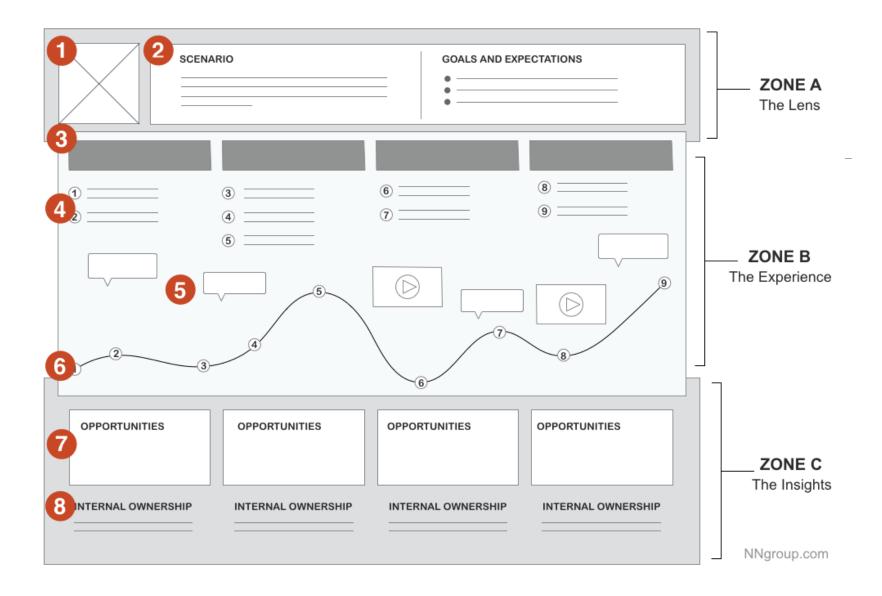
Map out Opportunities

# 5 E's framework



THE BEST "EXTENSIONS" BUILD LOYALTY, AND LEAD TO NEW ENTICEMENTS AND FUTURE ENGAGEMENTS.

Conifer Research



#### Debrief

How did that feel?

What questions do you have after practicing this process?